

# Appendix 1

## Well-Being Theme board Scorecard - Quarterly Indicators

PI Code	Performance Indicator	2009/10				Q1 2010/11				2010/11				Latest Note
		Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
L0114 LAA	Improved living conditions for vulnerable people ii) Number of older people permanently admitted into residential and nursing care - YTD (2007 -2010 LAA local stretch target)	114	115			27	28			36	47			
L0115 LAA	Improved living conditions for vulnerable people iii) Number of adults permanently admitted into residential and nursing care - YTD (2007 -2010 LAA local stretch target)	13	20			0	4			2	6			
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm (LAA)	1431	1224								1750			The latest provisional figures from North West Public Health Observatory are available for quarters 1-3 in 2009/10 financial year (Published in June 2010 and available from: <a href="http://www.nwph.net/alcohol/lape/download.htm">http://www.nwph.net/alcohol/lape/download.htm</a> ). The total for the quarters (1431) represents a 18% increase from last year.
NI 40	Number of drug users recorded as being in effective treatment against 2007/08 baseline. (LAA)	39	135				187				139			Following the national NDTMS (National Drug Treatment Monitoring System) audit a revised baseline for numbers of clients in effective treatment has been agreed by CQC. For Haringey this has resulted in the original baseline of 933 being reduced to 909 with a new target of 1041 PDUs in effective treatment for 2009-10. Despite these changes the target has not been met. This is because of a significant drop in the new clients coming into drug treatment last year. The DAAT partnership has developed a specific action plan to increase the numbers.














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														The first quarter of 2010-11 has indeed seen an increase in the trend with 38 more new clients in comparison to last year. Also Haringey has consistently been above London average for the proportion of clients completing treatment successfully (44% against 33% in 2009-10).
NI 53a	Prevalence of breast-feeding at 6-8 wks from birth - Percentage of infants being breastfed at 6-8 weeks (LAA local)	70.3%	64.8%			75.46 %	68.1%			75.46 %	68.1%			
NI 53b	Prevalence of breast-feeding at 6-8 wks from birth - Percentage of infants for whom breastfeeding status is recorded (as being totally or partially breastfed at 6-8 weeks that quarter) (LAA local)	92.8%	90%			96.2%	91.3%			96.2%	91.3%			
NI 112	Percentage change in under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline) (LAA)	- 15.1%	- 18.1%			- 13.3%	- 55.0%			- 15.9%	- 55.0%			
NI 113a	Prevalence of Chlamydia in under 25 year olds - Part 1 - Chlamydia screens/tests (LAA)	26.4%	25.0%			8.0%	5.6%			8.0%	5.6%			
NI 113b	Prevalence of Chlamydia in under 25 year olds - Part 2 - new diagnoses of chlamydia (LAA)	5.8%												To be verified by HPA
NI 121	Mortality rate from all circulatory diseases at ages under 75 per 100,000 population (LAA)	86.42	94.00								93.00			The Final Mortality rate for 2009-10 as ratified by the CQC is 86.42. This is the average of the directly standardised death rate per 100,000 population for 2007, 2008 and 2009. NHS Haringey's target is 89




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NI 123_N	Number of 4-week smoking quitters who attended NHS Stop Smoking Services	2103	2000			286	205			286	205			
NI 125	Achieving independence for older people through rehabilitation/intermediate care (LAA)	82.6%	82%							130%	85%			PI measures clients who have been rehabilitated 91 days after hospital discharge. Q1 data will be available by end of September 10.
NI 126	Early Access for Women to Maternity Services (LAA)	73.9%	80.0%			79.5%	84.0%			79.5%	84.0%			
NI 135	% of carers receiving needs assessment or review and a specific carer's service, or advice and information - YTD (LAA)	21.2%	19.2%			5.9%	5.8%			8.6%	9.7%			The expectation is for performance to improve as more carers are reviewed or assessed in the year. An action plan to make it easier to record carers receiving only information and advice on Framework-I has been agreed. This will help improve performance when completed and the performance team is monitoring its progress.
NI 141	Percentage of vulnerable people achieving independent living (LAA)	77.4%	77%			89.5%	79%			89.5%	82%			
NI 149	% of Adults receiving secondary mental health services in settled accommodation (LAA)	88.0%	85.0%			83.0%	86.0%			83.0%	86.0%			
NI 153	% of working age people claiming out of work benefits in the worst performing neighbourhoods (LAA)		26.3%								23.7%			This target has been renegotiated with GOL and is now based on maintaining the baseline gap between the Haringey and London rates - 0.6 percentage points. The latest data (four quarters to November 2009) show that the gap is currently 0.8 percentage points.  Data for 2010/11 Q1 will not be available from the DWP until 2011.
NI 156	Number of households living in temporary accommodation (LAA)	3,547	3,552			3,454	3,310			3,370	3,152			Work to reduce numbers in TA continues. There have been particular problems in the last quarter in securing alternative supply in the private sector. This has meant that more households have had to remain in temporary accommodation. Efforts are continuing to secure alternative

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														supply which will assist the continued drive to reduce numbers, although this is becoming increasingly difficult as suppliers continue to explore the market for a range of options.

## Annual Indicators

PI Code	Performance Indicator	2009/10				2010/11				Latest Note
		Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
L0221(LAA local)	% of HIV infected patients with CD4 count less than 200 cells per mm3 diagnosed (LAA local)		40.1%	?	?		27.95%		?	Data not available.
NI 7	Environment for a thriving third sector (LAA local)		21.9%	?	?		24.9%		?	Baseline measurement was conducted during Autumn 2008, and a follow up commences in Autumn 2010.
NI 08	Adult participation in sport and active recreation (2007-2010 LAA stretch target)		26.9%		?		27.9%		?	09/10 survey runs from Oct 09 - Sep 10 with results being published in Dec 10.
NI 35	Building resilience to violent extremism (LAA)	3	3	✓	↑		3		?	NI 35 has met level 3 based upon the Home Office self assessment Framework. Training has been piloted with Police colleagues and the Haringey race & equalities council and this is being evaluated before being rolled out further. An independent evaluation was commissioned in line with recommended good practice from DCLG and this has reported that the PREVENT programme is in good shape. It has recommended that the separate projects work more collaboratively in the next year and this will be addressed. The DCLG select committee report into PREVENT was published late in the financial year and this is being reviewed to direct actions for 2010/11. Finally a new guidance document on Channel, a multi agency process to provide

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										support to those who may be vulnerable to being drawn into violent extremism, was published in March 2010. The MPS are working closely with Council staff to establish how we might embed the Channel process into our safeguarding processes around vulnerable individuals
NI 51	Effectiveness of child and adolescent mental health (CAMHS) services (LAA)	15	15			16	16			
NI 56(x)	Obesity in primary school age children in Year 6: Line 10 (LAA)		24.0%				23.8%			2008-09 Data from National Child Measurement Programme 95% confidence interval (-) 1.6% (+) 2.0%
NI 116	Proportion of children in poverty (LAA)		32.5%				30.5%			Workshop on 12 Jan 2010 at GOL. Proxy measures to remain in place. Data released 26 Jan 2010. Revised targets to be confirmed.
NI 127	Self reported experience of social care users (measured by survey every 3 years)									This indicator is measured by survey every 3 years. Annual survey due to take place in 09/10. The latest results from the service user questionnaire from Adults Services found that 89% of clients were satisfied with the services they were receiving.
NI 175	Access to services and facilities by public transport, walking and cycling									Data not yet received from Transport for London
NI 187a	Tackling fuel poverty – % of people receiving income based benefits living in homes with: (i) Low energy efficiency (LAA)	13.42%	12.53%				11.53%			This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Data for the indicator was obtained from a postal survey form sent to 7,500 residents in the borough who were identified as being in receipt of either council tax benefit or housing benefit. The postal survey form used was that approved by DECC and is submitted with this form. Out of 7,500 survey forms sent out 462 were returned. The returned survey forms were then analysed using NHER Auto Assessor software, which calculates the SAP rating of each individual dwelling based on NHER Level O methodology and using between 15 and 25 data items. A small table is then produced detailing how many properties fell within the SAP bandings of interest, with this number then being expressed as a percentage. The entire exercise was undertaken for us by Creative Environmental Networks.

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										<p>The results for 2009/10 showed that 13.4% of vulnerable residents were living in homes with a poor SAP rating of less than 35 (compared to this year's target of 12.5%).</p> <p>The Affordable Warmth Strategy was launched in November 2009 and provides details on how we intend to reduce the incidence of fuel poverty in the borough. The four central tenets of the Action Plan are:</p> <ol style="list-style-type: none"> <li>1) Engage with people to improve awareness and understanding of energy efficiency and fuel poverty</li> <li>2) Increase the energy efficiency of Haringey's housing</li> <li>3) Maximise resources and opportunities for tackling fuel poverty</li> <li>4) Link to other strategies</li> </ol> <p>We have also secured a small amount (£42,500) of funding from the North London sub Region to enable us to survey and carry out such improvements as we can to the properties reported as having the lowest SAP ratings.</p>
NI 187b	Tackling fuel poverty – % of people receiving income based benefits living in homes with: (ii) High energy efficiency (LAA)	16.23%	14%				15%			<p>This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Data for the indicator was obtained from a postal survey form sent to 7,500 residents in the borough who were identified as being in receipt of either council tax benefit or housing benefit. The postal survey form used was that approved by DECC and is submitted with this form. Out of 7,500 survey forms sent out 462 were returned. The returned survey forms were then analysed using NHER Auto Assessor software, which calculates the SAP rating of each individual dwelling based on NHER Level O methodology and using between 15 and 25 data items. A small table is then produced detailing how many properties fell within the SAP bandings of interest, with this number then being expressed as a percentage. The entire exercise was undertaken for us by Creative Environmental Networks.</p> <p>The results for 2009/10 showed that 16.2% of vulnerable residents were living in homes with a good SAP rating of above 65 (compared to this year's target of 14.0%).</p>